Owner’s Manual
with Assembly Instructions
For Model C3493

Product features may vary from the picture above.

Please read this manual and save it with your original sales receipt.

Tools needed for assembly: Phillips Screwdriver (not included); Assembly Tool (included).

Use only with a Power Wheels® 6 Volt Rechargeable Battery with A-Style Connector and Built-In Thermal Fuse and Power Wheels® Super 6™ Volt Charger (both included).
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### IMPORTANT INFORMATION

- **Your new vehicle requires adult assembly.** Please set aside at least 60 minutes for assembly.
- **You must charge your battery for 18 - 30 hours before you use your vehicle for the first time.** We recommend that you start charging your battery before beginning assembly. Please see Battery Charging beginning on page 7 for detailed instructions.
- Read this manual carefully for important safety information and operating instructions before using your vehicle. Keep this manual for future reference as it contains important information.
- This vehicle is designed for use on: concrete, asphalt and other hard surfaces; on generally level terrain; and by children 2-6 years of age.
- Make sure children know and follow these rules for safe driving and riding:
  - always sit on the seat.
  - always wear shoes.
  - only 1 (one) rider at a time.
- Use this vehicle ONLY outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price® will not be responsible for damage to the floor if the vehicle is used indoors.
- To prevent damaging the motors and gears, teach your child to stop the vehicle before switching direction. Do not tow anything behind the vehicle or overload it. Do not exceed the maximum weight capacity of 65 lbs (29.5 kg).
- If you have any questions about your Power Wheels® vehicle, please call our toll-free service lines at 1-800-348-0751 from 8 AM to 6 PM (EST) Monday through Friday. Trained customer service representatives are available to take your call in English or French. Habla Español? Si usted tiene alguna pregunta ò necesita asistencia llame gratis 1-800-348-0755 para los Estados Unidos. Tenemos representantes que hablan español para atender su llamada.
- For your convenience, Power Wheels® maintains an independently owned and operated Authorized Service Center Network with more than 400 authorized service centers nationwide. Our authorized service centers will repair or replace parts under warranty at no extra charge, and can perform non-warranty repairs for a minimal charge. To find the authorized service center nearest you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751.
- To register your vehicle, please visit us on-line at www.powerwheels.com.
WARNINGS AND CAUTIONS

ELECTRICAL HAZARD

⚠️ WARNING

- Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.
- **PREVENT FIRE**
  - Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
  - Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
  - Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Never lift or carry the battery by the wires or connector. This can damage the battery and possibly cause a fire resulting in serious injury. Lift and carry the battery by the case only.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.
- **HOT** motors. Handle carefully.

RIDING HAZARD

⚠️ WARNING

- **Prevent Injuries and Deaths**
  - Direct Adult Supervision Required
  - Never Ride at Night.
  - Keep Children Within Safe Riding Areas.
    These areas must be:
    - away from swimming pools and other bodies of water to prevent drownings
    - generally level to prevent tipovers
    - away from steps, cars, steep inclines, roads and alleys.

⚠️ CAUTION

- In the unassembled state, this package contains small parts. Adult assembly is required.
- Use the charger in dry locations only.
If you experience a problem with this product, or are missing a part, please call us at 1-800-348-0751, rather than return this product to the store.

Please identify all parts before assembly and save all packaging material until assembly is complete to ensure that no parts are discarded.

Metal parts have been coated with a lubricant to protect them during shipment. Wipe all metal parts with a paper towel to remove any excess lubricant.
Steering Linkage

Wheel – 4

Steering Wheel

Rear Axle

Side Window – 2

Steering Wheel Cover

Front Axle – 2

Side Mirror – 2

Hubcap – 4

Hubcap Cover – 4
For your convenience, we included extra fasteners!

Note: Tighten and loosen all screws with a Phillips screwdriver. Do not over-tighten the screws.

Fasteners Shown Actual Size
Note: Some parts shown are assembled on both sides of the vehicle.
**ELECTRICAL HAZARD**

**WARNING**

- Battery can fall out and injure a child if vehicle tips over. Always use battery retainer.
- **PREVENT FIRE**
  - Never modify the electrical system. Alterations could cause a fire resulting in serious injury and could also ruin the electrical system.
  - Use of the wrong type battery or charger could cause a fire or explosion resulting in serious injury.
  - Use of Power Wheels® components in products other than Power Wheels® vehicles could cause overheating, fire or explosion.
- The battery must be handled by adults only. The battery is heavy and contains sulfuric acid (electrolyte). Dropping the battery could result in serious injury.
- Never allow children to charge the battery. Battery charging must be done by adults only. A child could be injured by the electricity involved in charging the battery.
- Never lift or carry the battery by the wires or connector. This can damage the battery and possibly cause a fire resulting in serious injury. Lift and carry the battery by the case only.
- Read the safety instructions on the battery.
- Examine the battery, charger and their connectors for excessive wear or damage each time you charge the battery. If damage or excessive wear is detected, do not use the charger or the battery until you have replaced the worn or damaged part.

**CAUTION**

Use the charger in dry locations only.

About Thermal Fuses

Your Power Wheels® 6 volt battery is equipped with a built-in thermal fuse. The thermal fuse is a self-resetting safety device which automatically "trips" and shuts down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. Once a fuse has "tripped", it will automatically reset itself after approximately 25 seconds and allow the vehicle to resume normal operations. To avoid repeated automatic shut-downs, do not overload the vehicle by exceeding the 65 lb. (29.5 kg) maximum weight capacity or by towing anything behind the vehicle. Avoid severe driving conditions, such as driving up slopes or running into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors and make sure your child stops the vehicle before switching direction.

If a thermal fuse in a battery continually trips under normal driving conditions, please contact your local Power Wheels® Authorized Service Center. For the location of the Authorized Service Center nearest to you, visit us on-line at www.powerwheels.com, or call 1-800-348-0751.

Important Notes

- **Your new battery must be charged for at least 18 hours before you use it in your vehicle for the first time.**
- We recommend that you start charging your battery before beginning assembly of your new vehicle.
- The battery must be upright while charging.
- The charger is not a toy.
- Do not short circuit the battery.
- You do not need to remove the battery from your vehicle to recharge it.
- Before charging the battery, examine the battery case for cracks and other damage which may cause sulfuric acid (electrolyte) to leak during the charging process. If damage is detected, do not charge the battery or use it in your vehicle. Battery acid is very corrosive and can cause severe damage to surfaces it contacts.
- Do not charge the battery on a surface (such as a kitchen counter top) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you charge your battery.
- Use only a Power Wheels® 6 volt charger with type A connector (120 VAC, 60 Hz, 15W with an output of 6 VDC, 1200 mA) to charge your Power Wheels® 6 volt battery.

**Adults Note:** Regularly examine the charger for damage to the cord, plug, housing or other parts that may result in the risk of fire, electric shock or injury. In the event of any damage, do not use the charger until the damage has been properly repaired. Please call 1-800-348-0751.

- If your battery is old and will not accept a charge, do not leave it in the vehicle. Always remove a dead battery from the vehicle.
• Plug the charger connector into the battery connector A.
• Plug the charger into a standard wall outlet B.
  **Note:** If power flow to the wall outlet is controlled by a switch, make sure the switch is “ON.”
• Before first-time use, charge the battery for **at least 18 hours.**
  Never charge the battery longer than 30 hours.
• Recharge the battery for at least 14 hours after each use of your vehicle. Do not charge the battery longer than 30 hours.
• Once the battery is charged, disconnect the battery connector from the charger connector. Unplug the charger from the wall outlet. The battery is now ready to be installed in your vehicle. Please see the Battery Installation section on page 20 for detailed instructions on installing your battery. If your battery is already installed in your vehicle, simply re-connect the motor harness connector to the battery.

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**WARNING**

Children can be harmed by small parts, sharp edges and sharp points in the vehicle's unassembled state, or by electrical items. Care should be taken in unpacking and assembly of the vehicle. Children should not handle parts, including the battery, or help in assembly of the vehicle.

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• Place a .437 cap nut on a flat surface, inside up.
• Fit the end of the rear axle into the cap nut.
• Tap the opposite end of the rear axle with a hammer to secure the cap nut on the rear axle. Pull on the cap nut to be sure it’s secure.

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**ASSEMBLY**

**Battery Connector**

**Charger Connector**

**Rear Axle**

**.437 Cap Nut**
• Slide a hubcap, **peg side up**, onto the rear axle.
• Slide a wheel, **ribs up**, onto the rear axle.
• Slide a rear wheel driver, **ring side down**, onto the rear axle.

• Rotate the seat back and lift to remove from the vehicle.

• Locate the motors inside the vehicle.
• Make sure each motor is positioned in the rectangular recesses inside the vehicle.

• Slide the rear axle assembly through the hole in one motor, the back end of the vehicle and then out through the other motor.
Position the vehicle upside-down.
Slide the other rear wheel driver, ring side out, onto the rear axle. Make sure the driver fits onto the pins in the motor.
Slide a wheel, rib side in, onto the rear axle. Make sure the ribs on the wheel fit into the grooves on the rear wheel driver.
Slide a hubcap, peg side in, onto the rear axle.

Fit a .437 cap nut on the end of the rear axle.
Fit the assembly tool over the cap nut. Tap the end of the assembly tool with a hammer to secure the cap nut on the end of the rear axle. Pull the wheel to be sure it is secure.

Hint: You may need the help of another adult to support the other end of the rear axle while you tap the cap nut.

Turn the steering linkage so that the inside (grooved side) is facing up.
Position each front axle so that the short end is facing up.
Insert the short end of the front axles up through the ends of the steering linkage, as shown.

Fit and snap a hubcap cover to each hubcap.
Slide a 7/16” washer onto the short end of each front axle. 
Fit the steering linkage cover onto the front axles.

**Note:** The steering linkage cover should still face you.

Turn the vehicle so that the front end is toward you. 
Lift the front end of the vehicle. 
Fit the steering linkage assembly to the front end of the vehicle. 
Insert two #12 x 1 1/4” screws into the holes in the steering linkage. 
Tighten the screws. 
Pull the steering linkage to be sure it is secure. If it is not secure, tighten the screws a few more turns.

Fit a .437 cap nut onto the end of a front axle. 
Tap the cap nut with a hammer to secure it to the end of the front axle. 
Repeat this procedure to fasten another .437 cap nut to the other front axle.

Slide a 7/16” washer onto a front axle. 
Slide a bushing, ring side first, onto a front axle.
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- Fit a wheel, *rib side in*, onto the front axle.
- Slide a hubcap, *peg side in*, onto the front axle.

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- Fit a .437 cap nut on the end of the front axle.
- Fit the assembly tool over the cap nut. Tap the end of the assembly tool with a hammer to secure the cap nut on the end of the front axle. Pull the wheel to be sure it is secure.

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- Fit and snap a hubcap cover to the hubcap.
- Repeat Assembly steps 13-16 to assemble a washer, bushing, wheel, hubcap, cap nut and hubcap cover to the other front axle.

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- Turn the vehicle upright.
- Insert the tabs on the front edge of the seat into the floor of the vehicle.
Lift the front end of the vehicle.
Insert the straight end of the steering column through the hole in the vehicle and out through the hole in the dashboard.
Hook the curved end of the steering column into the hole in the steering linkage.

Insert four #8 x 3/4" screws into the seat.
Tighten the screws.

Lower the front end of the vehicle.
Apply label #8 to the dashboard, as shown.

Fit the steering wheel onto the end of the steering column and into the hole in the dashboard.
Fit a .354 cap nut on the end of the steering column.
Tap the cap nut with a hammer to secure. Pull the steering wheel to be sure it is secure.

**Hint:** You may want the help of another person to support the steering column while you tap the cap nut with the hammer.

At an angle, fit the tabs on one side of the steering wheel cover into the slots in the steering wheel.
Press to “snap” the tabs on the other side of the steering wheel cover into the slots in the steering wheel.

Insert and “snap” the key into the hole in the dashboard.

First insert the tabs on the bottom edge of the side window into the slots on the side of the vehicle **A**.
Then, push to “snap” the tabs at the top of the side window into the slots in the side of the vehicle **B**.
Repeat this procedure to assemble the other side window to the vehicle.
Fit a side mirror to the side of the vehicle.

From the inside of the vehicle, insert two #8 x 3/4" screws through the vehicle and into the side mirror.
- Tighten the screws.
- Repeat Assembly steps 26 and 27 to assemble the other side mirror.

Insert and “snap” the tabs at the top of the windshield into the slots in the top edge of the vehicle.

Insert three #8 x 3/4" screws into the windshield.
- Tighten the screws.
**ASSEMBLY**

Hint: Before assembling the pretend engine, you may want to install the battery. Please refer to page 20, steps 1 and 2.

- Fit the pretend engine into the front end of the vehicle.
- Insert two 1” bolts into the pretend engine.
- Tighten the screws.

**VEHICLE CARE**

- Check all screws, cap nuts and their protective coverings regularly and tighten as required. Check plastic parts on a regular basis for cracks or broken pieces.
- During snowy or rainy weather, the vehicle should be stored inside or under a protective cover. Remember to charge the battery at least once per month while your vehicle is not in regular use.
- Avoid operating the vehicle in wet or snowy conditions, and do not spray the vehicle with a hose. Do not wash the vehicle with soap and water. Water or moisture in the motors or electrical switches can cause them to corrode, and could cause switch or motor failure.
- Avoid operating the vehicle on sand, loose dirt or gravel. Sand, loose dirt or gravel in the motors or electrical switches can cause them to jam, and could cause switch or motor failure.
- The vehicle can be wiped down with a soft, dry cloth. For a shiny finish, you can wipe plastic parts with a non-wax furniture polish applied to a soft-cloth. Do not use automotive wax. Do not use soap and water or spray the vehicle with a hose.
- To ensure that your vehicle stays in good operating order, we recommend that you periodically have your vehicle checked by a Power Wheels® authorized service center. For the location of the authorized service center nearest you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751.

- Fit a peg on the hood into a slot in the front end of the vehicle.
- Flex the hood slightly and then insert the other hood peg into the other slot in the front end of the vehicle.
- Lower the hood. Push down near the front of the hood to “snap” into place.
Proper label application will help to keep the labels looking their best! When applying labels, keep the following guidelines in mind:

- Wash your hands before applying the labels.
- Before applying the labels, wipe the surface of the vehicle with a clean, dry cloth to remove any dust or oils.
- Place the labels exactly as shown in the illustrations.
- For best results, avoid repositioning a label once it has been applied to the vehicle.
- After applying a label, rub the label firmly with a clean, dry cloth to make sure the label is adhered to your vehicle.

Start at the center of a label, and smooth towards the outer edges to remove air bubbles.
**IMPORTANT!** Use only a Power Wheels® 6 volt lead-acid rechargeable battery. Use of any other battery will damage your vehicle. Make sure that you charge the battery for at least 18 hours using the enclosed Power Wheels® 6 volt charger before operating your vehicle for the first time. Charge the battery for at least 14 hours after each use of the vehicle. Never charge the battery longer than 30 hours. Failure to follow these instructions may damage your battery and will void your warranty.

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1. Grasp the bottom edge of the grill and lift the hood.
2. Remove the two screws in the pretend motor.
3. Remove the pretend motor.
4. Plug the motor harness connector into the battery connector. Push firmly to make sure the connector is inserted properly.
5. Replace the pretend motor.
6. Replace the two #8 x 3/4" screws into the pretend motor and tighten.
7. Lower the hood and "snap" in place.
8. Push the battery retainer and fit the battery into the pocket.
9. Release the battery retainer.
Care

If a battery leak develops, avoid contact with the leaking acid and place the damaged battery in a plastic bag. See information below for proper disposal.

If acid comes in contact with skin or eyes, flush with cool water for at least 15 minutes and call a physician.

If acid is internally ingested, give water, milk of magnesia or egg whites immediately. Never give emetics or induce vomiting. Call a physician.

- Charge a new battery for at least 18 hours before first use. Never charge the battery longer than 30 hours. Overcharging or undercharging the battery may shorten battery life and decrease vehicle running time.
- After the first charge, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours. Charge the battery after each use, regardless of how long the vehicle was used.
- The battery must be upright while charging.
- Do not allow the battery to run down completely before charging.
- Charge the battery before storing the vehicle.
- Charge the battery at least once per month, even if the vehicle has not been used.
- Leaving the battery in a discharged condition will ruin it.
- Always remove an exhausted battery from the vehicle. Battery leakage and corrosion can damage the vehicle.
- Do not store the battery on a surface (such as a kitchen counter top) which could be damaged by the acid contained inside the battery. Take precautions to protect the surface on which you store the battery.
- Do not store the battery in temperatures above 75° F or below -10° F.
- Use only a Power Wheels® 6 volt battery. Remember to charge the new battery for at least 18 hours before first use.
- Prevent the battery from moving freely inside the battery compartment. Always use the battery clamp to secure the battery in the battery compartment.
- Examine the battery, charger and their connectors for excessive wear or damage. Do not use the battery or the charger until you have replaced the worn or damaged part.

Disposal

- Your Power Wheels® battery is a non-spillable, sealed lead-acid battery. It must be recycled or disposed of in an environmentally sound manner.
- Do not dispose of a lead-acid battery in a fire. The battery may explode or leak.
- Do not dispose of a lead-acid battery in your regular, household trash. The incineration, landfilling or mixing of sealed lead-acid batteries with household trash is prohibited by law in most areas.
- Return an exhausted battery to a federal or state approved lead-acid battery recycler, such as a Power Wheels® authorized service center or a local seller of automotive batteries. For the authorized service center location nearest to you, please visit us on-line at www.powerwheels.com or call 1-800-348-0751. Contact your local waste management officials for other information regarding the environmentally sound collection, recycling and disposal of lead-acid batteries. If you live in the State of Florida or the State of Minnesota, it is prohibited by law for anyone to throw away lead-acid batteries in the municipal waste stream.
Teach Safety Rules to Children

While children can quickly develop the skill necessary to drive this vehicle, it is important to remember that their judgment skills are still very immature. Unsupervised driving by children can lead to serious injury. Before children use this vehicle, an adult should carefully evaluate the driving area as well as the children's skill level and ability to drive this vehicle safely. Children are not always able to recognize or anticipate hazards, even when they have been taught about them. There is no acceptable substitute for direct adult supervision.

Teach appropriate safety rules to your child before allowing operation of this vehicle. These rules should also be reviewed with neighborhood children or other playmates who want to drive this vehicle.

Riding Rules

Make sure children know and follow these rules for safe driving:

1. Always sit on the seat.
2. Always wear shoes.
3. Only 1 (one) rider at a time. A child who is not sitting on the seat or who is standing on the vehicle could fall off, cause a tip-over or block the driver's view. A child could be seriously injured.
4. Do not allow any child to drive the vehicle in the street or near moving (motorized) vehicles.
5. Do not allow any child to drive near bodies of water (such as pools or creeks), obstructions (such as furniture, low tree limbs or play equipment), or drop-offs (such as stairs or decks).
6. Do not allow any child to drive the vehicle in the dark. A child could encounter unexpected obstacles and have an accident. Operate the vehicle only in the daytime or a well-lit area.
7. Do not allow your child to drive on sloped or inclined surfaces. Restrict your child's driving to generally level ground ONLY!
8. Do not allow your child to drive down or across a steep slope.
   - The vehicle may gain unsafe speed, even if the pedal is released to stop.
   - The vehicle may tilt and tip over.
   - The wheels could lose traction, causing the vehicle to slip.
9. Do not allow your child to drive up steep inclines. The motor may stop and the vehicle could roll backwards at an unsafe speed.
10. Never put anything near any moving parts. Rotating parts such as motors, gear boxes and wheels can snag fingers, hair, etc., causing serious injury. Do not allow operation of the vehicle when it is on its side or in an upside-down position.
11. Do not operate the vehicle near flammable vapors (gasoline, paint thinner, acetone, liquid wax, etc.). The vehicle's electrical switches, like most electrical switches, emit an internal spark when first turned on or turned off. The presence of flammable liquids or vapors could cause an explosion or a fire. Keep all flammable products in tightly sealed containers and away from the vehicle.
12. Do not allow a child to operate the vehicle without direct adult supervision. To prevent unsupervised use of the vehicle, disconnect the motor harness from the battery when the vehicle is not in use.

To disconnect the motor harness connector:
• Grasp the bottom edge of the grill and lift the hood.
• Unplug the motor harness connector from the battery connector.
• Lower the hood and "snap" it into place.
IMPORTANT! Use this vehicle ONLY outdoors. Most interior flooring can be damaged by riding this vehicle indoors. Fisher-Price® will not be responsible for damage to the floor if the vehicle is used indoors.

VEHICLE OPERATION

**Drive Forward**

- Press the FORWARD button below the seat.
- Press the foot pedal. The vehicle will drive forward at a maximum of 2.5 mph.

**To Stop**

- Your vehicle has a patented, electronic braking system that automatically stops the vehicle when your child’s foot is lifted from the pedal.
- Make sure your child is comfortable with steering the vehicle and automatically knows how to stop.

**Reverse**

IMPORTANT! To avoid damaging the motors and gears, be sure to stop the vehicle before switching from forward to reverse.

- Press the REVERSE button below the seat.
- Press the foot pedal. The vehicle will back up at a maximum of 2.5 mph.

**BUMPER-TO-BUMPER**

LIMITED WARRANTY

*One year limited warranty from the date of purchase on the Power Wheels® vehicle. Six month limited warranty on the 6 volt battery.

For the original purchaser, this one year limited warranty covers the Power Wheels® ride-on vehicle (purchased from Power Wheels®) against defects in materials and workmanship. The six month limited warranty applies only to the 6 volt battery included by Power Wheels® with the original purchase of the vehicle. This warranty covers normal use and does not cover the Power Wheels® vehicle or battery if damaged by unreasonable use, neglect, accident, abuse, misuse, improper service or other causes not arising out of defects in materials or workmanship. Evidence of any attempt at consumer repair will void this warranty. THIS WARRANTY DOES NOT COVER, AND IS INTENDED TO EXCLUDE, ANY LIABILITY ON THE PART OF POWER WHEELS®, WHETHER UNDER THIS WARRANTY OR IMPLIED BY LAW FOR ANY INDIRECT OR CONSEQUENTIAL DAMAGES FOR BREACH OF WARRANTY. SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION SO THIS LIMITATION MAY NOT APPLY TO YOU.

Should you need service or assistance with your vehicle during the warranty period, do not return the vehicle to the store. Power Wheels® has provided a nationwide network of authorized service centers. If there is not an authorized service center in your area, please visit us on-line at www.powerwheels.com or call Consumer Relations for information, 1-800-348-0751.

This warranty gives you specific legal rights, and you may also have other rights which may vary from state to state.

PLEASE SAVE YOUR ORIGINAL SALES RECEIPT.
**PROBLEMS AND SOLUTIONS GUIDE**

**IMPORTANT!** If you experience a problem with your vehicle, first check the Problems and Solutions Guide below. If you still experience a problem, please contact Power Wheels® Consumer Relations, toll-free at 1-800-348-0751 between 8 AM and 6 PM (EST) Monday through Friday. Or, contact your local Power Wheels® authorized service center. For the location nearest you, please visit us on-line at www.powerwheels.com, or call 1-800-348-0751.

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Vehicle does not run</td>
<td>Undercharged battery</td>
<td>Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours. Check all connectors. Make sure the charger connector is plugged into the battery, and that the charger is plugged into the wall. Make sure power flow to the wall outlet is “ON”.</td>
</tr>
<tr>
<td>Charger is not working</td>
<td></td>
<td>There is no sure way to tell if your charger is working unless you have a volt meter. If you suspect there is a problem with your charger, contact your local Power Wheels® authorized service center. They can test your charger for you.</td>
</tr>
<tr>
<td>Tripped thermal fuse</td>
<td></td>
<td>Each Power Wheels® 6 volt battery has a built-in thermal fuse. A thermal fuse may “trip” and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb. maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.</td>
</tr>
<tr>
<td>Loose wire or loose connectors</td>
<td></td>
<td>Check all wires and connectors. Make sure the motor harness connector is plugged into the battery, and that there are no loose wires around the motors.</td>
</tr>
<tr>
<td>Dead battery</td>
<td></td>
<td>If your battery is old or if you have not followed Battery Care instructions, your battery may be dead. If you are unsure whether or not the battery is dead, you can have it tested at your local Power Wheels® authorized service center.</td>
</tr>
<tr>
<td>Electrical switch damage</td>
<td></td>
<td>The electrical switches can become corroded due to exposure to water or moisture, or can jam due to loose dirt, sand or gravel. Contact your local Power Wheels® authorized service center for diagnosis and repair.</td>
</tr>
<tr>
<td>Motor damage</td>
<td></td>
<td>Contact your local Power Wheels® authorized service center for diagnosis and repair.</td>
</tr>
<tr>
<td>Vehicle was running but suddenly stopped</td>
<td>Loose wire or loose connectors</td>
<td>Check all wires and connectors. Make sure the motor harness connector is plugged into the battery, and that there are no loose wires around the motors.</td>
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<td></td>
<td>Tripped thermal fuse</td>
<td>Each Power Wheels® 6 volt battery has a built-in thermal fuse. A thermal fuse may “trip” and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb. maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.</td>
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<td>PROBLEM</td>
<td>POSSIBLE CAUSE</td>
<td>SOLUTION</td>
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<td>-------------------------------------------</td>
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<td>-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
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<tr>
<td>Short run time (Less than 1 - 3 hours per charge)</td>
<td>Undercharged battery</td>
<td>Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check all wires and connectors. Make sure the charger connector is plugged into the battery, and that the charger is plugged into the wall.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Make sure power flow to the wall outlet is “ON”.</td>
</tr>
<tr>
<td>Overcharged battery</td>
<td></td>
<td>Do not charge the battery longer than 30 hours. If you suspect that your battery is damaged as a result of overcharging, contact your local Power Wheels® authorized service center. They can test your battery for you.</td>
</tr>
<tr>
<td>Battery is old and will not accept full charge</td>
<td></td>
<td>Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on vehicle use and use conditions. Replace the battery with a new Power Wheels® 6 volt rechargeable battery. Do not substitute parts.</td>
</tr>
<tr>
<td>Tripped thermal fuse</td>
<td></td>
<td>Each Power Wheels® 6 volt battery has a built-in thermal fuse. A thermal fuse may “trip” and shut down operation of the vehicle if the vehicle is overloaded or the driving conditions too severe. The fuse will automatically reset itself after approximately 25 seconds, allowing the vehicle to resume normal operation. To avoid repeated automatic shutdowns, do not overload the vehicle by exceeding the 65 lb. maximum weight capacity or by towing anything behind the vehicle. Do not drive up hills or run into fixed objects, which can cause the wheels to stop spinning while power is still being supplied to the motors. If a thermal fuse continually trips, contact your local Power Wheels® authorized service center.</td>
</tr>
<tr>
<td>Vehicle runs sluggishly</td>
<td>Undercharged battery</td>
<td>Charge the battery. A new battery should have been charged for at least 18 hours before using the vehicle for the first time. After first-time use, recharge the battery for at least 14 hours after each use. Never charge the battery longer than 30 hours.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Check all connectors. Make sure the charger connector is plugged into the battery, and that the charger is plugged into the wall.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Make sure power flow to the wall outlet is “ON”.</td>
</tr>
<tr>
<td>Battery needs charging</td>
<td></td>
<td>Be sure to charge the battery after each use.</td>
</tr>
<tr>
<td>Battery is old and will not accept full charge</td>
<td></td>
<td>Even with proper care, a rechargeable battery does not last forever. Average battery life is 1 to 3 years depending on the vehicle use and use conditions. Replace the battery with a new Power Wheels® 6 volt rechargeable battery. Do not substitute parts.</td>
</tr>
<tr>
<td>Vehicle is overloaded</td>
<td></td>
<td>Make sure you do not overload the vehicle by allowing more than one rider at one time, by exceeding the 65 lb. maximum weight capacity, or by towing objects behind the vehicle.</td>
</tr>
<tr>
<td>Driving conditions are too stressful</td>
<td></td>
<td>Use only on generally level ground.</td>
</tr>
</tbody>
</table>
### PROBLEM POSSIBLE CAUSE SOLUTION

<table>
<thead>
<tr>
<th>PROBLEM</th>
<th>POSSIBLE CAUSE</th>
<th>SOLUTION</th>
</tr>
</thead>
<tbody>
<tr>
<td>Sometimes the vehicle doesn’t run, but other times it does</td>
<td>Loose wire or connector</td>
<td>Check all wires around the motors and all connectors to make sure they are tight.</td>
</tr>
<tr>
<td></td>
<td>Motor or electrical switch damage</td>
<td>Contact your local Power Wheels® authorized service center for diagnosis and repair.</td>
</tr>
<tr>
<td>When the go foot pedal is pressed, the vehicle won’t run without a push</td>
<td>Loose wire or connector</td>
<td>Check all wires around the motors and all connectors to make sure they are tight.</td>
</tr>
<tr>
<td></td>
<td>“Dead Spot” on motor</td>
<td>Contact your local Power Wheels® authorized service center for diagnosis and repair.</td>
</tr>
<tr>
<td>Loud clacking or grinding noise from a motor-gearbox</td>
<td>Broken gears</td>
<td>Contact your local Power Wheels® authorized service center for diagnosis and repair.</td>
</tr>
<tr>
<td>Charger gets warm during use</td>
<td>It is normal for some chargers to get warm during use and is not reason for concern.</td>
<td>No action required. If your charger does not get warm during use, it does not mean that it is not working properly.</td>
</tr>
<tr>
<td>Battery makes a sizzling or gurgling noise when charging</td>
<td>It is normal for some batteries to make noise and swell slightly while charging and is not reason for concern.</td>
<td>No action required. If your battery does not make noise or swell slightly during charging, it does not mean that it is not accepting the charge.</td>
</tr>
</tbody>
</table>

If, after reviewing the Problems and Solutions Guide, the vehicle still fails to operate, please contact your nearest authorized service center or contact Power Wheels® Consumer Relations toll-free at **1-800-348-0751**.

**Hint! For faster service when calling Consumer Relations, completely charge the battery before calling and have the following available by the phone:**
- vehicle,
- vehicle model number (see label in battery compartment),
- vehicle production run number (see label in battery compartment).
Before first-time use, you must charge the battery 18 hours!

Charge the battery immediately after each use.
Charge the battery once a month, even if the vehicle is not used or stored.

Do not return your vehicle to the store!

We're a toll-free phone call away, and we can help.
If you are missing parts or need assistance, please call:

1-800-348-0751

Or contact your local independently owned and operated Power Wheels® Authorized Service Center.
For the location nearest you, visit us on-line at www.powerwheels.com.